



Civic Tech Innovation

CERTIFICATE OF COMPETENCE



COURSE OVERVIEW

Civic tech is the effective use of appropriate digital technologies and methodologies in connecting government and citizens, in public participation, transparency and accountability and in delivering public services. The course is designed to provide skills to develop an applied understanding of how to use technological platforms to enhance the interface between government and citizens in the delivery of services.

Benefits of this course

1. Understand the evolution of civic tech trends and opportunities in the context of socio-economic challenges, governance, and social activism.
2. Define and identify the role and opportunities for digital innovation in the delivery of public services.
3. Use different research tools to improve access and delivery of services to citizens.
4. Use appropriate and innovative strategies and tools to improve the interface between the public sector and citizens in the delivery of services.
5. Take an institutional view on civic tech platforms and how organisations can be established and sustained in terms of management, governance, and government.

Applications are open for March 2023 intake.

Applications close on 20 February 2023.

Admission Requirements

- **An NQF 6 with three to five years of work experience.**
- A Grade 12 with five to twelve years of work experience.

Delivery Mode

- Short course date: **27- 31 March 2023.**
- The short course will be onsite at the Wits School of Governance, Parktown Management Campus.
- Please note that travel and accommodation will be at the cost of the students' respective organisations.

Tuition fee per participant: R39 000

Bursary opportunities are available for students employed by government or a civil society organisation and are subject to the short course minimum requirements and motivation.

STATUS OF THE CERTIFICATE:

- The course is accredited by Wits University in line with the requirements of the Council on Higher Education.
- Successful participants will receive a certificate which does not lead to a qualification and does not carry credits towards an academic qualification.

About Wits School of Governance

The Wits School of Governance (WSG) is a postgraduate institution that works towards transforming the public, private and non-governmental sectors through education and building an Africa we all want to live in.

We do this by teaching our students skills that help them navigate their challenges with confidence and purpose. We believe in making education relevant to all people by hosting regular public dialogues, debates and talks. We form partnerships with different organisations, including those outside the higher education sector, to ensure that education translates into action.

We attract the best academics to teach our students and also have experienced practitioners contributing to the classroom and debates.

WSG believes firmly that evolution and innovation is critical to our success as the nature of the world changes. We provide an environment which allows students to extend their knowledge of theory and practice in areas that complement their work challenges. It is important to us that our programmes have content that is aligned to global and local challenges. We educate over 1000 students and short course participants annually.

The School is located in Parktown, Johannesburg, one of Africa's biggest cities and South Africa's economic powerhouse. The School falls under the Faculty of Commerce, Law and Management at the University of the Witwatersrand.

Contact Details



<https://www.wits.ac.za/wsg/study-at-wsg/executive-education/>



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